



Alachua Excels

County Manager's Vision

“Alachua County Government will be a value driven organization dedicated to responsive customer service. In every service program, Alachua County will be viewed locally, statewide and nationally as an innovative, progressive leader in the provision of cost effective county services. We will be known for successfully engaging our citizenry and employees in the decision making of government. Other jurisdictions will benchmark against Alachua County as the example of the best in local government services. Our citizens and Board of Commissioners will be proud of the staff, their professionalism and expertise, and have a high degree of trust in the integrity of the organization.”

Citizens

- Are involved and participate on the County team by actively engaging in the charting of the course for the future of the County and the decisions of the government,
- Trust local government,
- Feel they get their money's worth from County programs,
- Even when told no, citizens feel that they were told the reason why; and believe that they were treated with respect, and
- Observe that staff are responsible stewards of the County's resources.

County Commissioners

- Sincerely believe that the organization provides well thought out alternatives for service delivery and that the organization can be counted on to fairly and positively implement the policies adopted by the Board of Commissioners,
- Trust staff,
- Believe that staff is continuously striving to improve service delivery and to challenge status quo in a constructive manner,
- Adopt short and long range strategic goals and objectives to guide staff in delivering County services,
- Believe that staff is totally committed to customer service and respects the role of elected officials as representatives of the community in the creation of policy,
- Observe that County employees at all levels are pro-active problem solvers and have a contagious “I want to serve” attitude,
- Are proud of their staff and maintain positive, mutually respecting relationships, and
- Are convinced by our attitude and our actions that their staff is the best local government staff in the nation.

ALACHUA COUNTY, FLORIDA

ALACHUA EXCELS

Employees of Alachua County

- Enjoy working for Alachua County and appreciate the diversity of our workforce,
- Honor the direction of the Board of Commissioners and the rule of the majority in decision making,
- Understand and are committed to the organization's vision, mission and reflect its values in our actions,
- Live by and deliver services based upon mutually shared values which guide the actions of all employees,
- Have a feeling of ownership for the actions of the organization,
- Feel appreciated and proud to work for the County government and its leadership,
- Believe that County Administration, Department Heads and Division Directors actively communicate with them,
- Work in meaningful teams to anticipate and solve problems through their individual expertise in collaboration with coworkers,
- Are never satisfied with second best and are always striving to improve customer service delivery,
- Value innovation and are constantly seeking to benchmark Alachua County's services to the best service providers in the nation,
- Are responsible risk takers and work for leaders who understand the necessity of allowing occasional failure,
- Are persons of integrity working in an organization concerned with ethics and trust, Are recognized for their accomplishments and held accountable for their actions, Are proud of their individual contribution to the community and are treated with respect and dignity, and
- Become involved in community projects as individuals that reflect well on County employees.